



A DIGITAL EXTENSION OF YOUR BUILDING

Oceanport Borough, New Jersey



There are a lot of software vendors out there. We found SDL to be the most reasonable. We're a small town, so we can't necessarily take on some of the bigger software companies. SDL worked with us on a pricing structure we could afford and made it possible for us to modernize our small town technologies.

Borough Clerk

Borough of Oceanport, NJ

CHALLENGES

To provide business continuity, the Borough of Oceanport made it a priority to offer information and services online for its residents.

SOLUTIONS

The borough used SDL's digital form builder to roll these services out gradually, adding 3 new requests at a time which made the transition process more manageable for its staff. The borough promotes these services through its council meetings, local newspaper, bulletin, website, social media accounts, and by word of mouth.



Citizen Portal



Websites



Online Tracking

PROBLEMS SOLVED BY SDL



Promoted business continuity, ensuring that government services continue during unforeseen disasters.



Increased application numbers and resident engagement.



Brought a number of previously paper-based processes online including OPRA requests, Complaints, Pet Licenses, etc.



Enabled residents to submit requests, search for information and view personalized content directly from Oceanport's website.